# DEMOCRATIC SERVICES MANAGER



GRADE II £36,922-38,890 PERMANENT CONTRACT 37 HOURS PER WEEK

CLOSING DATE: IITH FEBRUARY
INTERVIEW DATE: 18TH FEBRUARY



### INTRODUCTION

National Parks were designated in order to protect beautiful areas for the benefit of the nation. They came about as a result of the 1949 National Parks and Access to the Countryside Act, which put a legislative framework in place for the establishment of National Parks in England and Wales.

The first two National Parks were designated in 1951 and in 1957 the Brecon Beacons National Park was designated covering an area of some 520 square miles (1346 sq. kilometres). Until 1995 the Brecon Beacons National Park Authority was a joint committee of the then local County Councils until the Environment Act of that year laid down legislation to establish National Park Authorities as independent, special purpose Local Authorities.







#### WHAT DO NATIONAL PARKS DO?

National Parks have two purposes: Firstly, to conserve and enhance the natural and cultural environment of the park, and secondly to promote awareness and understanding and enjoyment of its special qualities. These special qualities have been described as:

- the landscape and natural beauty
- the peace and tranquility
- opportunities for walking and access to open countryside
- open spaces and qualities of remoteness
- · traditionally managed farmland and
- wildlife

In so doing the National Parks also have a duty to foster the social and economic well-being of the communities within the Park.

In delivering on their purposes and duty there are five key functions of National Park Authorities. These are to:

- I. act as Local Planning Authority
- 2. act as relevant Authority for access to open countryside under the CROW Act
- 3. facilitate environmental programmes
- 4. provide public information, interpretation and education services
- 5. deliver the sustainable development fund on behalf of the Welsh Government.





## THE BRECON BEACONS NATIONAL PARK AUTHORITY

The National Park Authority consists of 18 members, 12 nominated by the seven Local Authorities in the area and the other 6 nominated by the Minister for Environment of the Welsh Government.

This split helps to ensure that the local and national interests are represented at National Park Authority level. There is a range of key committees responsible for managing the business of the Authority. In addition, working and advisory groups, both internal and external, have been established to help in the decision-making process. Some 110 full-time staff equivalents are employed in two Directorates – Countryside and Land Management & Planning, as well as the Chief Executive's Department – PR & Communications, Finance, IT, Legal, Democratic Services and HR. Staff and Members cover a wide range of activities and services and it is the key role of officers to provide advice and guidance to Members of the Authority to help them make decisions and set the vision and strategies for the Authority.

The Authority's key strategic document is the National Park Management Plan, which sets our aims, strategic objectives and Priorities for Action for the Authority (www.beaconnpa.gov.uk). In addition to this, we have an adopted Local Development Plan (www.beaconsnpa.gov.uk) which provides the framework for future development within the National Park. The Authority is also developing its State of the Park Report, which will summarise the changing status of environmental, social and cultural assets in the Park. With delegated responsibility for Rights of Way maintenance and management we are implementing the Authority's Rights of Way Improvement Plan.

National Parks in England and Wales are Category V protected landscapes as defined by the International Union for the Conservation of Nature (IUCN). This recognises the involvement of people in shaping the landscapes. Like all National Parks in England and Wales, agriculture is very influential in how the landscape is managed. A viable, profitable, broadminded and innovative farming sector, working in close collaboration with the Park's communities, local businesses and public and voluntary bodies is fundamental to the landscape's future management. Flexibility and adaptability will be important qualities to address the challenges of climate change, energy descent pathways and demographic and social changes ahead.

#### **DEMOCRATIC SERVICES MANAGER**

#### JOB DESCRIPTION

Post Designation: Democratic Services Manager

Grade: 11

Location: National Park Authority's Headquarters Responsible to: Solicitor and Monitoring Officer

Responsible for: Democratic Services Officer, Senior Receptionist and Corporate Support

Assistant

#### Job Purpose:

- 1. To provide support to members in their role, to include the design and delivery of an induction and continuing development programme
- 2. To be responsible for the production, review and delivery of key governance documents
- 3. To contribute to the design, and be responsible for the implementation of, an effective decision making structure which complies with all statutory and internal regulatory requirements
- 4. To ensure that virtual/hybrid meeting platforms are in place to meet statutory requirements
- 5. To provide the requisite support to internal and external customers through the delivery of effective reception and office services



#### MAIN DUTIES

#### Advising the Senior Leadership Team

- I.To advise the Chief Executive and Senior Leadership Team on:
- members' roles, responsibilities, representations and training;
- the development, revision and monitoring of systems for efficient decision making
- to contribute to developing effective management and performance systems to support the professional standing of the Authority
- implementation and monitoring of all decisions made by the Authority and its committees
- the corporate business cycle

#### Corporate Governance

- 2. To be responsible for ensuring compliance with statutory requirements of the following key governance documents, to include producing and monitoring corporate action plans, and reporting to SLT, members and the relevant body:
- Annual Governance Statement
- ·Corporate Business Cycle
- 3. To be responsible for the implementation of effective decision-making processes, to include:
- a) Implementing and managing an effective electronic committee management system
- b) The scheduling of appropriate meetings of the Authority, its committees and working groups to enable the Authority to operate effectively
- c) Ensuring that agendas are produced in line with statutory deadlines and internal regulatory and reporting requirements
- d) Ensuring that minutes are taken at all meetings of the Authority, its committees and working groups
- e) Monitoring the implementation of all decisions and reporting these to SLT and members
- 4. To be the lead officer in responding to consultation documents on governance issues
- 5. To be responsible for the storage, archiving, retrieval and review of all agendas and minutes of the Authority and its committees and working groups in line with national and local information management procedures.
- 6. To ensure that effective mechanisms are in place for the Authority to hold virtual or hybrid meetings which comply with legislation, good practice and accessibility.

#### **DEMOCRATIC SERVICES MANAGER**

#### MAIN DUTIES

- 7. To be the lead officer for the Governance and Member Development Working Group (or any replacement thereof) to:
- a)Track best practice in governance and recommend its implementation to the Authority as appropriate
- b) Review the transparency and accountability of committees with particular regard to external stakeholders.
- c)Improve the operational governance of committees through the use of new technology and reviewing agenda setting and format

#### Member Services

- 8. To prepare estimates for, manage and monitor the Democratic Services budget;
- 9. To provide a full and confidential advisory role for National Park Authority members with regard to all their responsibilities.
- 10. To administer the Members Allowance Scheme including all financial arrangements arising from their representation of the National Park Authority at meetings, seminars and conferences, and liaise with the Independent Remuneration Panel for Wales to ensure compliance with all relevant legislation.
- II. With the Chief Executive and other relevant officers, to brief the Chair and Deputy Chair before meetings as necessary, and deputise in their absence.
- 12. To design, deliver and evaluate the Members' Induction and Continuing Development Programme to ensure that Members are able to carry out their roles effectively, with appropriate reviews to ensure continuous improvement
- 13. To produce, review and implement the Member Development Strategy and other policies and strategies as required to support the member function
- 14. To review members' development and corporate needs through the implementation of the Personal Development Review policy and training needs analysis each year
- 15. To work with the Welsh Local Government Association as part of their Member Support Network to share good practice and support their Charter Scheme for Member Support and Development.
- 16. To liaise with the Welsh Government on the recruitment of Welsh Government members.
- 17. To work with the Monitoring Officer in supporting the Standards Committee, to include acting as Administrative Officer in the event of any investigations or hearings, in line with the Procedures for Hearings, and ensuring that appropriate member training is arranged to promote high standards of conduct.

  PAGE 06

#### MAIN DUTIES

18. Through the electronic committee management system, to be responsible for the structure and content of website pages relating to information on members and committees and all related information for the public, ensuring accessibility and transparency.

#### Reception and Office Services

- 19. To manage reception staff to ensure that reception services develop and maintain:
- a) effective communication and customer care to external customers and stakeholders,
- b) a central information and support service to internal users
- c) processes for encouraging and recording the sustainable use of the Authority's office resources
- d) To negotiate contracts for office services as required within the Authority's approved procurement framework
- 20. To prepare estimates for, manage and monitor expenditure of office administration budgets to ensure effective operation of services and value for money
- 21. To design and oversee the commercial use of the Authority's meeting rooms to provide additional income for the Authority.

#### General

- 22. To be a lead officer in the organisation of the annual National Parks Wales Seminar when hosted by the Authority, and other events as required.
- 23. To work with peers across all UK National Parks to share good practice, contribute to any national learning opportunities for members and to contribute to the design and delivery of seminars and conferences.
- 24. Any other duty, appropriate to the grade and nature of the post, as required by the Chief Executive.

#### PERSON SPECIFICATION

#### **Essential Criteria**

Relevant degree and/or professional qualification

A relevant leadership/management qualification

Extensive experience of working in local government committee services

Knowledge of the legal framework relevant to committee meetings and broadcasting

Knowledge of the Local Government Standards regime and its application

Experience of managing a decision management system

Proven experience of managing a service area with the ability to work on own initiative under pressure, meet deadlines, prioritise own workload and work as a team

Experience of managing a team to include target setting, performance management and development

Experience of setting and managing a budget

Excellent time management skills to enable management of work to tight timelines

Ability to establish effective working relationships with members, local and national government and National Parks UK

High level of written and oral communication skills and the ability to write detailed and effective reports and correspondence

Driving licence

Level I Welsh Language Skill

#### **DEMOCRATIC SERVICES MANAGER**

#### **Desirable Criteria**

Appreciation of National Park purposes, protected landscapes and environmental issues

Level 2 Welsh Language Skill

#### Note on Welsh Language Requirement

Please note: If you do not meet the Welsh language Requirements specified, then the Authority offers a variety of learning options and staff support to help you meet these requirements during your employment with us.













#### ADDITIONAL INFORMATION

#### Annual leave entitlement

22 days per annum plus 8 public holidays and 2 extra statutory days. Leave entitlement rises annually to 25 days per annum after 5 years' service. If you transfer from the service of an outside Authority to the Brecon Beacons National Park Authority, you are able to bring with you your accrued leave entitlement (accrued due to length of service) up to a maximum of 25 days.

#### Pension

The pension scheme in place is a standard Local Government one; the employee contributes 5.5% (up to £14,100) which rises to 5.8% (£14,101) of their contractual hours worked and the employer currently contributes 20.9%.

#### Location

The position will be based in the National Park Headquarters in Brecon.

EEA and Swiss nationals who are NOT eligible to apply for a right to work in the UK under the EU Settlement Scheme must have some other form of immigration permission entitling them to work from I January 2021 onwards.

Would candidates please note that it is not the practice of the National Park Authority to acknowledge applications, nor to inform candidates of the outcome of their applications. Please assume that if you receive no further communication, your application has been unsuccessful.

If you have a disability, please indicate this to us in a covering letter. Should you meet the essential criteria and be called to interview, please let us know of any special requirements needed.

Applications are welcomed and accommodated in either Welsh or English. An application submitted in Welsh will not be treated less favourably than an application submitted in English. We would be grateful if you could state in your application form if you wish to conduct your interview and assessment in Welsh or English. Should you be successful to the interview stage and wish to conduct your interview through the medium of Welsh, we will provide a simultaneous translation service for the benefit of non-Welsh speaking members of the panel.

Please note that all application forms and supporting information will be securely retained for six months and we may contact you should a suitable vacancy arise. After six months all application forms and supporting information will be destroyed. Should you object to your information being retained, please could you let us know and we will destroy your application form after the outcome of the recruitment process.

Where candidates are invited to interview, it is the Policy of the Authority to contact referees at that stage. Please could you identify any problems this may cause on your application form under the relevant section. Please note that when completing your application form you must be able to demonstrate how you meet the essential criteria set out in the person specification relevant to this post. You should also demonstrate how you meet the desirable criteria set out in the person specification, but do not be deterred from applying if you do not meet all of the desirable criteria.

We process personal data relating to those we employ for employment purposes, to assist in the running of the authority and/or to enable individuals to be paid. The collection of this information will also be of benefit in:

- improving the management of workforce data
- enabling development of a comprehensive picture of the workforce and how it is deployed
- informing the development of recruitment and retention policies
- · allowing better financial modelling and planning
- enabling monitoring of selected protected characteristics

The personal data includes identifiers such as name, date of birth, payroll (SAP) number, personal characteristics such as gender, disability and ethnic group, plus qualifications, performance and absence/occupational health information.

We will not share information about you with third parties without your consent unless the law allows or requires us to or we are required to share it to manage your employment contract with us. When we do share your data it will be via encrypted email software or password protected files. We are required to share some of your personal data with:

- HMRC
- Outsourced HR and Payroll Services (currently with Cardiff City Council and Carmarthenshire County Council)
- Powys County Council pensions who administer the Authority's pension scheme
- Local Government Audit and fraud detection teams

We store information relating to job applicants for 6 months and for employees for 7 years post-employment. Data is stored electronically on BBNPA servers. The employee records have access restrictions meaning only HR staff are able to view and process it. Physical records are stored in the HR office which is locked and within locked filing cabinets.

If you require more information about how we store and use your personal data or would like to request that your details be removed, please contact the HR Officer.

Data controller: Brecon Beacon National Park Authority, Plas Y FFynnon, Cambrian Way,

Brecon, LD3 7HP

Contact: Elizabeth Lewis, HR Officer

Telephone: 01874 620426

Data protection officer: Marc Ronan

As part of any recruitment process, the Authority collects and processes personal data relating to job applicants. The Authority is committed to being transparent about how it collects and uses that data and to meeting its data protection obligations.

#### What information does the Authority collect?

The Authority collects a range of information about you. This includes: -

- your name, address and contact details, including email address and telephone number;
- details of your qualifications, skills, experience and employment history;
- information about your current level of remuneration;
- whether or not you have a disability for which the Authority needs to make reasonable adjustments during the recruitment process;
- information about your entitlement to work in the UK; and
- equal opportunities monitoring information, including information about your ethnic origin, sexual orientation, health, and religion or belief

The Authority collects this information in a variety of ways. For example, data might be contained in application forms, CVs or resumes, obtained from your passport or other identity documents, or collected through interviews or other forms of assessment, including online tests.

The Authority will also collect personal data about you from third parties, such as references supplied by former employers and information from criminal records checks. The Authority will seek information from third parties only once a job offer to you has been made and will inform you that it is doing so.

Data will be stored in a range of different places, including on your application record, in HR management systems and on other IT systems (including email).

#### Why does the Authority process personal data?

The Authority needs to process data to take steps at your request prior to entering into a contract with you. It also needs to process your data to enter into a contract with you.

In some cases, the Authority needs to process data to ensure that it is complying with its legal obligations. For example, it is required to check a successful applicant's eligibility to work in the UK before employment starts.

The Authority has a legitimate interest in processing personal data during the recruitment process and for keeping records of the process. Processing data from job applicants allows the Authority to manage the recruitment process, assess and confirm a candidate's suitability for employment and decide to whom to offer a job. The Authority may also need to process data from job applicants to respond to and defend against legal claims.

The Authority processes health information if it needs to make reasonable adjustments to the recruitment process for candidates who have a disability. This is to carry out its obligations and exercise specific rights in relation to employment.

Where the Authority processes other special categories of data, such as information about ethnic origin, sexual orientation, health or religion or belief, this is for equal opportunities monitoring purposes.

For some roles, the Authority is obliged to seek information about criminal convictions and offences. Where the Authority seeks this information, it does so because it is necessary for it to carry out its obligations and exercise specific rights in relation to employment.

The Authority will not use your data for any purpose other than the recruitment exercise for which you have applied.

#### Who has access to data?

Your information will be shared internally for the purposes of the recruitment exercise. This includes members of the HR and recruitment team, interviewers involved in the recruitment process, managers in the business area with a vacancy and IT staff if access to the data is necessary for the performance of their roles.

The Authority will not share your data with third parties, unless your application for employment is successful and it makes you an offer of employment, or it is required to in law. If you are successful in your application subject to references Authority will then share your data with former employers to obtain references for you and, if the nature of the role requires it, the Disclosure and Barring Service to obtain necessary criminal records checks.

The Authority will not transfer your data outside the European Economic Area.

#### How does the Authority protect data?

The Authority takes the security of your data seriously. It has internal policies and controls in place to ensure that your data is not lost, accidentally destroyed, misused or disclosed, and is not accessed except by our employees in the proper performance of their duties.

#### For how long does the Authority keep data?

If your application for employment is unsuccessful, the Authority will hold your data on file for six months after the end of the relevant recruitment process and employment opportunities. At the end of that period your data is deleted or destroyed.

If your application for employment is successful, personal data gathered during the recruitment process will be transferred to your personnel file and retained during your employment. The periods for which your data will be held will be provided to you in a new privacy notice.

#### Your rights

As a data subject, you have a number of rights. You can:

- access and obtain a copy of your data on request;
- require the Authority to change incorrect or incomplete data;
- require the Authority to delete or stop processing your data where the data is no longer necessary for the purposes for which it was originally obtained;
- object to the processing of your data where the Authority is relying on its legitimate interests as the legal ground for processing; and
- ask the Authority to stop processing data for a period if data is inaccurate or there is a dispute about whether or not your interests override the Authority's legitimate grounds for processing data.

If you would like to exercise any of these rights, please contact Elizabeth Lewis, HR Officer. Email: elizabeth.lewis@beacons-npa.gov.uk . You can make a subject access request by contacting the Authority's, Corporate Services Officer, Marcia Zurian. Email: marcia.zurian@bacons-npa.gov.uk. Email: Data Protection Officer via dpo@beacons-npa.gov.uk

If you believe that the Authority has not complied with your data protection rights, you can complain to the Information Commissioner.

#### What if you do not provide personal data?

You are under no statutory or contractual obligation to provide data to the Authority during the recruitment process. However, if you do not provide the information, the Authority may not be able to process your application properly or at all.

You are under no obligation to provide information for equal opportunities monitoring purposes and there are no consequences for your application if you choose not to provide such information.

